



Dear International SMU Students,

On behalf of the Student Health Center, welcome to SMU!

For the 2024-2025 Academic Year, SMU has partnered with Academic HealthPlans, Inc. (AHP), a Risk Strategies Company and **Blue Cross and Blue Shield of Texas** so provide high-quality health insurance coverage for our students and their dependents. The University's Student Health Insurance Plan (SHIP) for Intensive English Program (IEP) Students provides coverage for accidents and sicknesses, hospitalizations, emergency room, wellness and other services. Your deductible will be waived for treatment at the Student Health Center. The plan also provides travel assistance services for medical evacuations and repatriation. To learn more, please visit [smu.myahpcare.com](http://smu.myahpcare.com) and select "Benefits"

SMU requires all International students, attending on a visa and enrolled in the Intensive English Program, to enroll in the University's Student Health Insurance Plan.\*\*





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Health care coverage is important for everyone.

If you, or someone you are helping, have questions, you have the right to get help and information in your language. You can talk to an interpreter, call 855-6984. We provide free communication aids and services for anyone with a disability. We also provide language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, or disability. If you believe we have failed to provide a service, or think we have discriminated in another way, contact our grievance.

Office of Civil Rights Coordinator  
300 E. Randolph Street, 5th Floor  
Chicago, IL 60601

Phone: 8556647270 (voicemail)  
TTY/TDD: 8556616965  
Fax: 8556616960

You may file a civil rights complaint with the U.S. Department of Health & Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building 1019  
Washington, DC 20201

Phone: 8003681019  
TTY/TDD: 8005377697  
Complaint Portal: <https://ocrportal.hhs.gov/ocr/smartscreen/>  
Complaint Form: <https://www.hhs.gov/civilrights/filing-complaint/complaint-process/index.html>

To receive language or communication assistance free of charge, please call 855-6984.

Español	Llámenos al 855-6984 para recibir asistencia lingüística o comunicación en otros formatos sin costo.
Português	Para receber assistência linguística ou de comunicação gratuitamente, por favor, ligue para 855-6984.
Français	Pour bénéficier gratuitement d'une assistance linguistique ou d'une aide à la communication, veuillez appeler 855-6984.
Deutsch	Um kostenlose Sprach- oder Kommunikationshilfe zu erhalten, Sie uns bitte unter 855-6984 anrufen.
Italiano	Per ricevere assistenza linguistica o di comunicazione gratuitamente, si prega di chiamare il numero 855-6984.
Tagalog	Para magkarapat sa libreng pagbibigay ng lingguhikang o komunikasyong pangkalahat, mangyayari magpasalubong sa 855-6984.
Vietnamese	Để nhận được sự hỗ trợ ngôn ngữ hoặc giao tiếp miễn phí, vui lòng gọi số 855-6984.