

SMU RFP for Background Check Services

Questions and Answers

Updated: September 11, 2024

When is your contract up with your current vendor? Is it your intention to finish out the existing contract with your existing vendor?

Are you able to share the vendors participating in your bidding process?

solve?

Can we provide bundled/package pricing in addition to the single item pricing asked for?

What is your background screen volume estimated in 2024? What was your historic volume in 2023?

Will the volume be static across all requested services? Or will there be specific services that will only be utilized on a case by case basis? What would those services estimated volume be?

How many locations and employees will your organization request for background screens?

What other areas besides the greater Dallas-Ft. Worth region do you hire from?

If there is an active warrant due to a criminal case, the report would d